

MICHELIN® X ONE® TIRE

TOTAL SATISFACTION GUARANTEE

Secondary Market Tractor or Trailer

We are so confident that our MICHELIN® X One® tires will deliver on their promise of fuel savings and weight savings that we'll extend a 60-day to 210-day guarantee towards your total satisfaction of ownership when you purchase a truck or trailer with used MICHELIN® X One® tires on it.



If after the first 60 days and before 210 days of ownership of a truck or trailer equipped with used MICHELIN® X One® tires you are not totally satisfied with the performance of the tire product, simply follow these instructions:

- Bring the truck or trailer to an authorized Michelin dealer. (www.michelintruck.com to find nearest dealer)
- Present this "MICHELIN® X One® Satisfaction Guarantee" dated and signed.
- Present proof of purchase of the MICHELIN® X One® tire-equipped truck or trailer.
- Select the type of wheels (steel or aluminum) and the type of MICHELIN® tires (new or retread) that you wish to replace the MICHELIN® X One® assemblies.
- Negotiate both (i) the purchase price of the replacement MICHELIN® tires and replacement wheels, and (ii) the sale price of the MICHELIN® X One® assemblies, with the authorized Michelin dealer.
- Michelin, through its authorized Michelin dealer, will apply a \$1,000 credit per truck or trailer towards the exchange transaction.
- This guarantee is subject to the following conditions and exclusions:
 - This Program is valid from January 1, 2021 to December 31, 2022.
 - All reimbursements pursuant to the terms of the program may only be processed through an authorized Michelin dealer.
 - Tires must be in good condition and free from visible cuts and snags*.
 - Tire tread must be 13/32nds or greater (new or retread)* for drive tires and 8/32nds or greater for trailer tires.
 - Wheels must be in good condition and free from visible scratches and damages*.
 - Tires rendered unserviceable due to abuse, misuse or road hazards are excluded*.
 - All MICHELIN® Limited Warranty exclusions still apply. See warranty for details.
 - Michelin reserves the right to modify or discontinue this program at any time for any reason without prior notice.

*For sales of MICHELIN® X One® assemblies to the Authorized Michelin dealer.

MICHELIN® X ONE® TIRE

TOTAL SATISFACTION GUARANTEE

Secondary Market Tractor or Trailer

We accept and agree to abide by the terms and conditions of the MICHELIN® X One® Tire Total Satisfaction Guarantee as outlined in this document.

Total number of assemblies _____ Drive _____

Trailer _____

Cust. P.O.# _____

Fleet Name

Dealer name

Signature

Signature

Date

Bill To


Ship To

Date

Michelin Representative Name


Signature

Date

 TO FIND OUT MORE
US: business.michelinman.com
CA: michelintruck.com/en_CA

 FIND US ON FACEBOOK
[michelintruck](https://michelintruck.com)

 VISIT US ON THE WEB
US: business.michelinman.com/contact-us
CA: michelintruck.com/en_CA/contact-us

 CONTACT US BY TELEPHONE
US: **1-888-622-2306**
CA: **1-888-622-2306**