



1st February 2023

SUBJECT: MICHELIN WARRANTY COVERAGE DOES NOT COVER PARALLEL IMPORTS

Dear Valued Partners,

Michelin Asia (Singapore) Co. Pte Ltd (“Michelin Singapore”) will not provide warranty coverage under the Michelin 6-year warranty for tyres that are parallel imports.

Specifically, the PRIMACY 4+ range is not currently available and will not be launched in Singapore. This line is not designed for Singapore road conditions and is therefore considered unsuitable for use in Singapore. Michelin Singapore has not and has no current plan to import any products from this line into Singapore.

For safety reasons, we will not entertain any claims made under any warranty for any products under the PRIMACY 4+ line. Please note that this policy applies to all tyres that are not homologated or officially imported by Michelin Singapore, except for fitments on Original Equipment cars (with supporting evidence).

Our team in Singapore will remain at your disposal should you have any questions.

We thank you for your continuous support.

Melvin Goh
Business Development Manager
Michelin Asia (Singapore) Co. Ltd. Pte.