



## QUALITY STATEMENT

Throughout our history, the attention that the women and the men of the Company have paid to the needs of our customers and to the quality of our products and services has fostered confidence in the MICHELIN Brand and nurtured the Group's performance.

Quality remains critical to the safety of our products and services and to their compliance with applicable requirements.

Today, it becomes essential to the attention we pay to our customers.

Together, through the contribution of each employee and our commitment to continual improvement of our Quality Management System, we strive every day to guarantee the core promises we make to our Customers and Stakeholders:

- Our innovative product and service offers meet their needs and provide them satisfaction
- They benefit from a great experience and a quality of service among the best.
- By choosing our products and services solutions, they act for a more sustainable planet
- They have confidence in the reliability of our products and services and in the integrity of our Company

**BY ACTING TOGETHER, WITH PRIDE AND COMMITMENT,  
WE BRING OUR CUSTOMERS A TRULY GREAT EXPERIENCE!**