

## THE HUMAN FACTOR, THE CORNERSTONE OF THE GROUP'S TRANSFORMATION

"The human factor is essential to the success of our transformation"

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## DESPITE THESE UNPRECEDENTED UPHEAVALS, MICHELIN IS MAINTAINING ITS COURSE WITH AN INNOVATION-BASED APPROACH TO VALUE





# BUILDING A WORLD-LEADING MANUFACTURER OF

COMPOUNDS AND EXPERIENCES THAT TRANSFORM EVERYDAY LIFE

APPLY OUR KNOW-NOW

We want to apply our know-how, our scientific knowledge and our expertise in technological processes from the tire industry to other solutions for everyday use.

#### **NEW TARGET APPLICATIONS**

These new target applications are positioned in very high added value, fast-growing markets (industry, aerospace, healthcare, etc.).

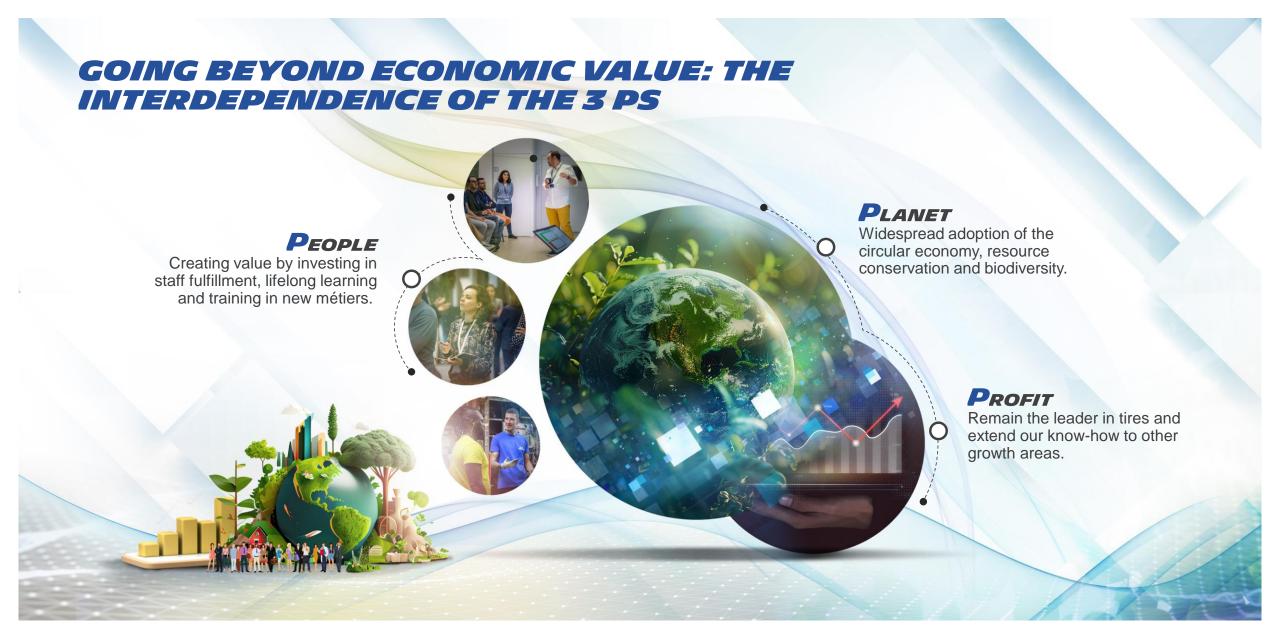


#### **CREATE EXCEPTIONAL EXPERIENCES**

From data-driven and artificial intelligence solutions for business fleets, to discovering outstanding restaurants and hotels recommended by the MICHELIN Guide.













Social and societal innovation has always been at the heart of our business model. This is still the case today with, for example, the deployment of Empowering Organizations in plants and the MICHELIN One Care Program.



This involves not only developing our employees, but also taking into account our ecosystem, i.e. the countries we operate in and the communities we interact with on a daily basis.

360° VISION Nothing is possible without the engagement and support of our teams, countries and communities.









### NO SUCCESSFUL TRANSFORMATION WITHOUT THE HUMAN FACTOR!

#### **MICHELIN EVOLVES AND** ADAPTS...

We have clear ambitions and a clear direction. We are driven by an optimistic vision while remaining realistic and aware of our responsibilities.

#### ... BY PLACING THE HUMAN **FACTOR AT THE HEART** OF OUR TRANSFORMATION

We place the human factor at the heart of our transformation, both for our teams (empowerment, collective intelligence, etc.) and for the countries and communities with which we interact.





